



Solectria Renewables is America's leading manufacturer of electronic inverters for renewable power applications. We are proud to carry the stamp of Made in America on our products. We offer a friendly work environment, great benefits, the ability to work with cutting edge technology and the chance to work with an innovative and dynamic team. We are conveniently located in Lawrence, Massachusetts off I-495 in the Riverwalk complex. Solectria Renewables is an Equal Opportunity Employer. To apply for this or any other position, e-mail your resume to Solectria Renewables: Please address all inquiries to humanresources@solren.com.

POSITION DESCRIPTION

TITLE: Quality Assurance Engineer
SUPERVISOR: Quality Manager
CLASSIFICATION: Full-Time Exempt

Overview:

The Quality Engineer is responsible for all aspects of customer quality support for Solectria Renewables PV Inverters. This position will be the primary contact for our Customers on quality related issues.

Primary Responsibilities:

- Provide 8D CAR reports to customers.
- Work with Customer Service to develop meaningful customer incident reports, and to establish field data collection that will facilitate effective trend analysis of customer issues.
- Facilitate Engineering and Manufacturing efforts in driving for root-cause and implementation of corrective action on customer failures.
- Driving failure analysis process improvements initiatives.
- Monitoring performance by gathering relevant data and producing statistical reports.
- Collating and analyzing performance data and charts against defined parameters.
- Perform follow-up calls and surveys with customers

Additional Responsibilities may include:

- Assist Quality Manager in establishing, implementing and maintaining the Quality Management System.
- Preparation of QA reports.
- As required assist with driving supplier quality improvements on issues impacting our customers.
- Ownership for customer audits and inquiries regarding product or system quality issues.



REQUIREMENTS:

Skills/Knowledge/Abilities:

- 1) A high level of initiative and a proactive nature, good communication skills and strong organizational and time management skills.
- 2) Strong in data analysis and statistical methods.
- 3) Prior experience in dealing directly with customers on quality related issues required.
- 4) Working knowledge of Quality Assurance methodologies is essential.
- 5) Ability and strong interest to work in fast paced business environment

Education/Certification:

- 1) A BSEE (or related degrees and/or experience)
- 2) 5+ yrs experience in Quality Assurance, with a minimum of 3 years in positions directly responsible for driving customer quality improvements.